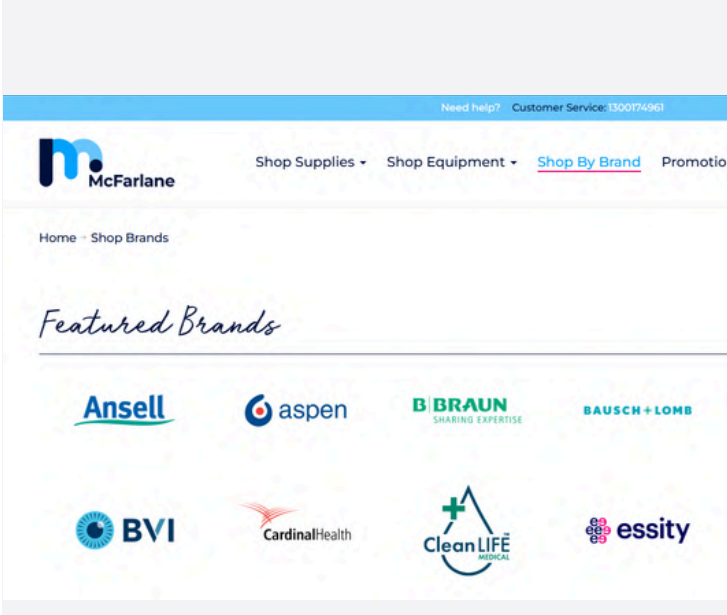


This year, **McFarlane Medical turns 40** - and we're marking the occasion with something we think you're going to love: **a brand new website**, built entirely around making your experience **faster, easier, and more seamless than ever before**.

Here's a sneak peek at what's waiting for you:

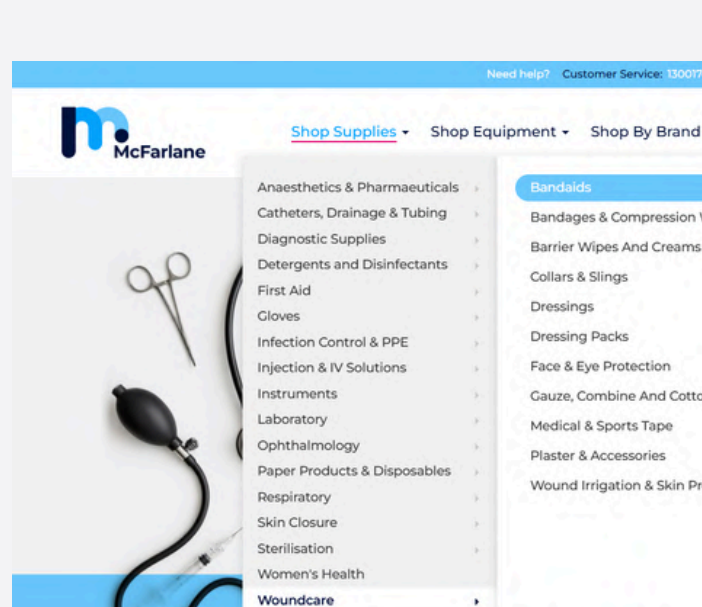


Introducing SHOP BY BRAND

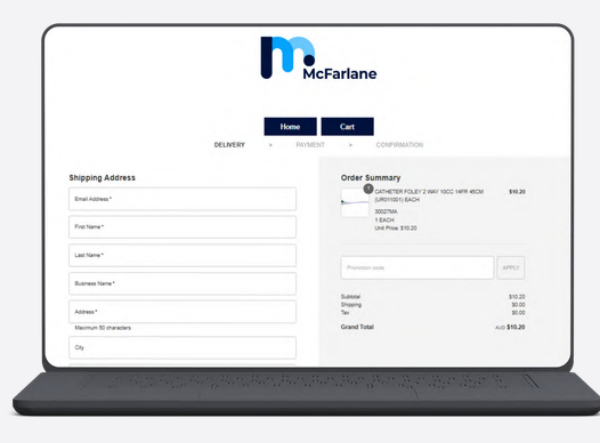
We know many of you have trusted brands you rely on. That's why we've introduced a dedicated 'Shop by Brand' navigation, so you can go straight to the products you know and trust without having to search.

STRUCTURED PRODUCT MENU

We've completely redesigned the way you navigate our store. Our new product menu is clean, structured, and intuitive - giving you a clear view of everything we offer, so you can find exactly what you need in just a few clicks.



FASTER CHECKOUT PROCESS



We have redesigned the checkout experience to be quicker and more straightforward - with a streamlined process, clear cost summary, and fewer steps from cart to confirmed order.

IMPROVED MOBILE EXPERIENCE

Whether you're ordering from your desk or on the go between patient rounds, our fully optimised mobile experience ensures your supplies are always just a few taps away - seamlessly and without compromise.



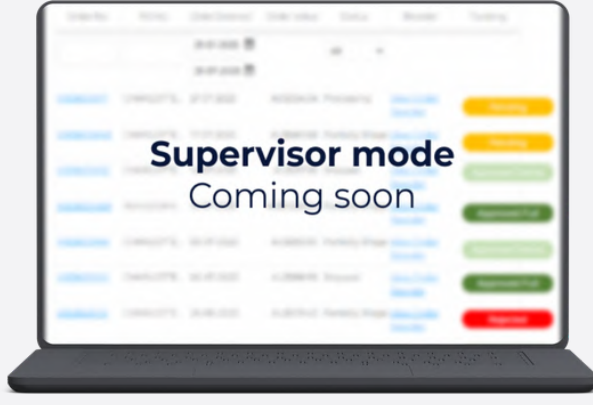
YOUR SECURITY IS OUR PRIORITY



We've implemented best-in-class credit card security measures across the entire checkout process. You can order with complete confidence knowing your payment information is protected to the highest standard.

Coming soon SUPERVISOR MODE

A new feature designed for facilities managing multiple staff orders, allowing managers to review and approve purchases before they're placed. Helping keep procurement on-budget and on-policy, without slowing your team down.



A FEW THINGS TO KNOW BEFORE WE GO LIVE

Our new website goes live early June.

The good news - your existing password, pricing, saved carts and favourites will all carry over exactly as they are. Nothing you rely on day-to-day will change.

Before the switchover, we recommend taking a few minutes to:

- ✔ Complete any orders currently sitting in your cart
- ✔ Review your account's active users and passwords to make sure everything is up to date and secure

It's a great opportunity to start fresh on the new site with everything in order.



We are so proud of what we've built - not just this website, but the relationships we've formed with you **over 40 years**. This is our thank you.

Keep an eye on your inbox - we'll be in touch the moment the new site goes live.

With genuine care,

Tony Trent
CEO, McFarlane Medical